

Client story

# ESA European Space Agency **Conference** Bureau

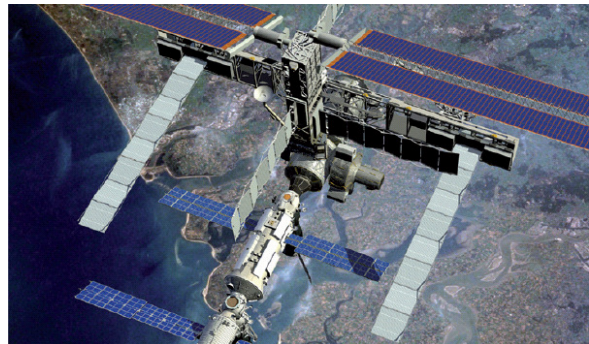
Let's  
meet

The European Space Agency (ESA) and Congrex have developed a solution to provide ESA staff and its stakeholders with professional conference organising services. Since 1989 the bureau operated by Congrex has developed into a full service outsourced solution, now delivering 80 to 100 events per year both on and off site.

## **Esa space agency**

For more than four decades the member states of ESA have worked together and pooled their resources to open up new pathways in space exploration, develop advanced technology and build a competitive industry able to compete at worldwide levels. The role of conferences and workshops in achieving these objectives are strategic, but non-core business for ESA, hence the decision to outsource the organisation to a professional supplier. Congrex operates the ESA Conference Bureau's since 1989. The main objective of the Conference Bureau is to provide ESA with an integrated conference service at the highest possible quality level, observing ESA standards and procedures. The events are organised both on the ESA premises and in off-

site locations with over 80 events per year. Congrex staff provides the full range of services and delivers within set service level agreements for the internal clients of ESA.



*An ESA satellite*

## **Congrex role**

Congrex assists ESA staff to organise conferences by delivering integrated conference services. With support offices in Noordwijk, the Netherlands at the European Space Research and Technology Centre (ESTEC) and in Frascati, Italy at the European Space Research Institute, the bureau operates in the dynamic academic environment of 15 nationalities and 3000 employees. The events are organised both on the ESA premises and in off-site locations.

The Congrex implant conference bureau is fully ESA branded and provides services as a centre of excellence within the ESA organisation.



### Services

Congrex staff provides the full range of services and delivers within set service level agreements for the internal clients of ESA. Congrex is also supporting ESA in its objective in strengthening the foundation of space activities in Europe, enhancing scientific knowledge for a better understanding of our planet, the solar system and the universe and supporting European commerce and society through the exploitation of technical space capabilities

### ESA by the numbers:

- Fully outsourced solution based on Congrex technology processes and expertise
- 650 events delivered in 38 destinations
- Over 4000 abstracts handled per year
- Over 8000 registrations handled per year
- Over 500 websites built
- Congrex is ESA's Professional Conference Organiser since 1989

### Contact

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